



**Affiliation:**

Southmead Hospital (North Bristol NHS Trust)

**Country:**

United Kingdom

---

### **1. Current Status, Position**

Mrs. Smith is **Principal Pharmacist**, Service Development and Governance (and the Medication Safety Officer (MSO) for North Bristol NHS Trust).

### **2. Education**

Mrs Smith received her BSc (Hons) in Pharmacy from Manchester University (1978) and her MSc in Management Development and Social Responsibility from Bristol University (2001).

She has worked in Hospital Pharmacy for all her career in: Dispensary Management, Clinical Pharmacy, Medicines Information, Management and Governance roles and in 2014 became the Medication Safety Officer for NBT.

She also had a secondment working in Radiology, Pathology and Pharmacy whilst involved in an Operational Service Improvement project.

### **3. Research Area**

Her current Speciality is Patient Safety and Service Improvement.

In 2007, NBT was selected to take part in the Institute for Healthcare Improvement / Health Foundation programme of the Safer Patient's Initiative (SPI2). Their improvement work streams included: "Medicines Reconciliation on Admission" and "Reducing Harm from Anticoagulants". Subsequent work has included "Reducing the Incidence of Missed Doses"; "Increasing the Use of Patients Own Drugs" and "Improving the provision of a Compliance Aid dispensing service".

NBT is now taking part in the Southwest Patient Safety Improvement programme "Safer Care South West" which is now working with the West of England Academic Health Science network. (WEAHSN)

Since 2012, much of this work has been submitted and shortlisted for various national patient safety awards.

**Conflict of interest: None**

Last update: 10 August 2015

---