

## **EAHP Academy Seminar 2016**

An ACPE application based activity  
ACPE Activity Announcements checklist <sup>[1]</sup>

**ACPE Universal Activity Number (UAN): 0475-0000-16-029-L04-P/CEUs: 1.2** <sup>[2]</sup>

**"Working together differently – a new approach to quality management"**

**FRIDAY, 30 SEPTEMBER 2016, Platinum Alpha & Beta**

### **Welcome speech by the President of the EAHP**

**08.45 - 09.00**

*Ms Joan Peppard, President of the EAHP, Republic of Ireland*

### **Welcome – objectives of the Academy Camp and the Workshop**

**09.00 - 09.15**

**Prof Anthony Sinclair** <sup>[3]</sup>, *Birmingham Children's Hospital, UK and EAHP Member of the Scientific Committee*

## Introduction to Quality Management Systems (QMS)

**Ms Parisa Mirbod** <sup>[4]</sup>, Birmingham Children's Hospital,  
UK

09.15 - 10.00

- Review management levels
- Improve your consistency
- Make better decisions
- Keep better control of records and documents

10.00 - 10.30

Coffee Break (Lobby Platinum)

## Lean concepts

**Dr Niccolo Curatolo** <sup>[5]</sup>, Assistance Publique – Hôpitaux  
de Paris, Hôpital Antoine Béchère/Service Pharmacie,  
Clamart, France

10.30 - 11.15

- Defining the lean principals
- Eliminating waste
- Describing types of wastes
- Sharing Lean tools: Kanban, Spaghetti diagram, 5S, ...
- Illustrating Lean Healthcare

## The systematic examination of processes

**Ms Parisa Mirbod** <sup>[4]</sup>, Birmingham Children's Hospital,  
UK

11.15 - 12.00

- Performing an audit

12.00 - 13.30

Lunch break (Avalon restaurant)

## The open session "soap box": sharing good practices

13.30 - 15.00

**Prof Anthony Sinclair** <sup>[3]</sup>, Birmingham Children's Hospital, UK and EAHP Member of the Scientific Committee

**Dr André Rieutord** <sup>[6]</sup>, Hôpital Antoine Béchère, Clamart, France and EAHP Member of the Scientific Committee

Delegates are asked to present and feedback on some continuous improvement projects they have implemented

15.00 - 15.30

Coffee break (Lobby Platinum)

## Plenary workshop: problem solving using visual aids

15.30 - 16.30

**Dr André Rieutord** <sup>[6]</sup>, Hôpital Antoine Béchère, Clamart, France and EAHP Member of the Scientific Committee

**Ms Aurélie Guerin** <sup>[7]</sup>, Birmingham Children's Hospital, UK

- Communicating: what are the needs?
- Culture change
- Hidden costs
- Manager/facilitator
- Collaborative practice

## Lean: transformational approach or process oriented approach (NC)

16.30 - 17.30

**Dr Niccolo Curatolo** <sup>[5]</sup>, Assistance Publique – Hôpitaux de Paris, Hôpital Antoine Béchère/Service Pharmacie, Clamart, France

- Change Management
- Business process improvement
- Operational activities
- Support activities

17.30 - 18.00

Wrap up day 1: take home messages

19.30 - 20.00

Cocktail reception in Lobby Platinum

20.00 - 22.30

Dinner at the hotel at Avalon restaurant

SATURDAY, 1 October 2016, Platinum Alpha & Beta

### Introduction

09.30 - 09.45

**Prof Anthony Sinclair** <sup>[3]</sup>, Birmingham Children's Hospital, UK and EAHP Member of the Scientific Committee

**Dr André Rieutord** <sup>[6]</sup>, Hôpital Antoine Béchère, Clamart, France and EAHP Member of the Scientific Committee

**Ms Aurélie Guerin** <sup>[7]</sup>, Birmingham Children's Hospital, UK

**Dr Niccolo Curatolo**, Assistance Publique – Hôpitaux de Paris, Hôpital Antoine Béchère/Service Pharmacie, Clamart, France

**Ms Parisa Mirbod** <sup>[4]</sup>, Birmingham Children's Hospital, UK

The tutors deliver the explanations for the workshops

09.45 - 10.00

### Introduction to the Workshops

10.00 - 10.30

Coffee break (Lobby South Plaza)

### Parallel Workshops with two case studies (2 scenarios)

10.30 - 12.00

- Case 1: Oncology Director level review example
- Case 2: Medication use process in the polyvalent medical unit

### Attendants divided in 4 groups (Plenary breakout Arizona & Colorado)

### Groups Prepare Feedback Presentations

12.00 - 12.45

A team leader is nominated and coordinates his group. The group prepares some visual supports (slides or flipchart) to present what they have decided to solve Case 1 and Case 2

12.45 - 13.45

Lunch break (Avalon restaurant)

13.45 - 14.45

**Open Session-Soap Box Session [Share Good Practice]**

**Prof Anthony Sinclair**, Birmingham Children's Hospital, UK and EAHP Member of the SC Dr  
**André Rieutord**, Hôpital Antoine Béchère, Clamart, France and EAHP Member of the SC

Delegates are asked to present and feedback on some continuous improvement projects they have implemented

14.45 - 15.00

Coffe break (Lobby Platinum)

15.00 - 17.00

**Parallel workshops: report back on scenarios**

- presentation of each group
- discussions between groups and facilitators/tutors

17.00 - 17.30

**Summary and closing remarks**

**Dr André Rieutord** [6], Hôpital Antoine Béchère, Clamart, France and EAHP Member of the Scientific Committee

17.30 - 17.45

**Closing speech by the President of The National Association of Hospital Pharmacists from Romania (ANFSR)**

*Ioan Antofie, President of the National Association of Hospital Pharmacists from Romania*

19.30 - 22.30

Dinner at the hotel at Avalon restaurant

**Sunday, 2 October 2016**

08.20

Meet in the hotel lobby

08:30 - 12.00

**Visit of the Parliament  
Palace organised by the National  
Association of Hospital  
Pharmacists from Romania.**

12:30

Return to the hotel

**Important note:** EAHP confirms that the Speakers and the Scientific Committee members responsible for the development of the Academy Seminar programme have signed and submitted the Conflict of Interest Disclosure forms.

\* Indicates speaker or SC member has stated a conflict of interest.

EAHP will cover the expenses of the seminar registration, hotel accommodations for three nights (September 29 – 30 - 1 October), as well as, official meals. Travel expenses have to be covered by the participant or your organisation.



The European Association of Hospital Pharmacists (EAHP) is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

Last update: 8 September 2016

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#### **Links**

[1] [https://www.eahp.eu/sites/default/files/screen\\_shot\\_2015-09-28\\_at\\_14.21.15\\_1.png](https://www.eahp.eu/sites/default/files/screen_shot_2015-09-28_at_14.21.15_1.png) [2] [https://www.eahp.eu/sites/default/files/acpe\\_seminar\\_2.pdf](https://www.eahp.eu/sites/default/files/acpe_seminar_2.pdf) [3] <http://www.eahp.eu/content/prof-anthony-sinclair> [4] <http://www.eahp.eu/content/ms-parisa-mirbod> [5] <http://www.eahp.eu/content/dr-niccolo-curatolo> [6] <http://www.eahp.eu/content/dr-andr%C3%A9-rieutord> [7] <http://www.eahp.eu/content/ms-aur%C3%A9lie-guerin>