

Welcome ? objectives of the Academy Camp and the Workshop

[1]Prof Anthony Sinclair[2], Birmingham Children's Hospital, UK and EAHP Member of the Scientific Committee

Introduction to Quality Management Systems (QMS)

[3]MsParisa Mirbod[4], Birmingham Children's Hospital, UK and EAHP Member of the Scientific Committee

Lean concepts [5]

DrNiccolo Curatolo[6], Assistance Publique ? Hôpitaux de Paris, Hôpital Antoine Béchère/Service Pharmacie, Clamart, France

The systematic examination of processes [7]

MsParisa Mirbod[4], Birmingham Children's Hospital, UK and EAHP Member of the Scientific Committee

Plenary workshop: problem solving using visual aids [8]

DrAndré Rieutord[9], Hôpital Antoine Béchère, Clamart, France and EAHP Member of the Scientific Committee

MsAurélie Guerin[10], Birmingham Children's Hospital

UK Lean: transformational approach or process oriented approach [11]

DrNiccolo Curatolo[6], Assistance Publique ? Hôpitaux de Paris, Hôpital Antoine Béchère/Service Pharmacie, Clamart, France

Handouts

Booklet ? Change management [12]

Booklet ? Quality Management System[13]

Booklet - Lean management [14]

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Links

[1] https://www.eahp.eu/sites/default/files/objectives_of_the_academy_camp_and_the_workshop.pdf

[2] <http://www.eahp.eu/content/prof-anthony-sinclair>

[3] https://www.eahp.eu/sites/default/files/romania_qms_v1.7.pdf

- [4] <http://www.eahp.eu/content/ms-parisa-mirbod>
- [5] https://www.eahp.eu/sites/default/files/lean_concepts_academy_camp_eahp_ver.4.0.pdf
- [6] <http://www.eahp.eu/content/dr-niccolo-curatolo>
- [7] https://www.eahp.eu/sites/default/files/romania_audit_pm_v1.6.pdf
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