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2018 Synergy Masterclass



Management and Leadership

ACPE Universal Activity Number (UAN): 0475-0000-18-034-L04-P/CEUs: 1.125 [1]

* Indicates speaker or SC member has stated a conflict of interest which has been reviewed and accepted. See speakers' bios page for more information.

FRIDAY, 5 OCTOBER 2018, Diamond room

VISION

INNOVATIVE APPROACHES TO MANAGEMENT

09.00 – 09.15	WELCOME & INTRODUCTION <u>A. Sinclair [2]</u> , Independent Consultant, United Kingdom <u>A. Rieutord [3]</u> , Hôpital Antoine Béclère, France
09.15 – 09.45	VISION & MOTIVATION <u>A. Sinclair</u> [2], Independent Consultant, United Kingdom
09.45 – 10.15	Coffee Break (Diamond Lounge)

10.15 – 11.45	INNOVATIVE MANAGEMENT TECHNICS Value management, socio-economic approach <u>A. Rieutord</u> [3], Hôpital Antoine Béclère, France <u>M. Frachette</u> [4], Cap O2 and ISEOR, France
11.45 - 12.30	Open Forum
12.30 - 13.30	Lunch break (Restaurant Catharina)
13.30 – 15.00	WORKSHOP: HEALTHCARE QUALITY MANAGEMENT USING LOGICAL FRAMEWORK (Emerald/Ruby and Jade/Sapphire workshop rooms) P. K. Dey [5], Aston University, United Kingdom P. Albores [6], Aston University, United Kingdom
15.00 – 15.30	Coffee break (Diamond Lounge)
15.30 – 16.30	WORKSHOP feedback preparation
16.30 – 17.00	WRAP UP AND CLOSE A. Rieutord [3], Hôpital Antoine Béclère, France

SATURDAY, 6 OCTOBER 2018, Diamond room

DEVELOPING THE INDIVIDUAL - BUILDING THE TEAM

	INTRODUCTION & WARM UP SESSION
09.00 – 09.10	A. Sinclair [2], Independent Consultant, United Kingdom
	A. Rieutord [3], Hôpital Antoine Béclère, France

09.10 – 09.50	DEVELOPING THE INDIVIDUAL, understanding oneself
	A. Sinclair [2], Independent Consultant, United Kingdom
09.50 – 10.05	Coffee Break (Diamond Lounge)
	CHANGE MANAGEMENT
10.05 – 11.45	P. Van Oirschot [7], GPP Support, The Netherlands
11.45 - 12.30	Open Forum
12.30 – 13.30	Lunch break (Restaurant Catharina)
13.30 – 15.00	WORKSHOP: DECISION-MAKING IN HEALTHCARE USING THE ANALYTIC HIERARCHY PROCESS (Emerald/Ruby and Jade/Sapphire workshop rooms) P. K. Dey [5], Aston University, United Kingdom P. Albores [6], Aston University, United Kingdom
15.00 – 15.30	Coffee break (Diamond Lounge)
15.30 – 16.30	WORKSHOP feedback preparation
16.30 – 17.00	WRAP UP AND CLOSE <u>A. Rieutord</u> [3], Hôpital Antoine Béclère, France

Learning objectives

- Knowing the elements that constitute management and leadership;
- Recognising which management level is applicable and the tools and strategies available to them; and,
- Thinking about which approach to deploy in any given situation.

Last update: 25 January 2019

Links

[1] https://www.eahp.eu/sites/default/files/acpe_accreditation_0.pdf [2] http://www.eahp.eu/synergy-masterclass/events/leadership/speakers/anthony-sinclair-0 [3] http://www.eahp.eu/synergy-masterclass/events/leadership/speakers/andr%C3%A9-rieutord-0 [4] http://www.eahp.eu/synergy-masterclass/events/leadership/speakers/marc-frachette-0#overlay-context=synergy-

masterclass/events/leadership/speakers/patrick-van-oirschot [5] http://www.eahp.eu/synergy-masterclass/events/leadership/speakers/prasanta-dey-kumar [6] http://www.eahp.eu/synergy-masterclass/events/leadership/speakers/pavel-albores#overlay-context=synergy-masterclass/events/leadership/speakers [7] http://www.eahp.eu/synergy-masterclass/events/leadership/speakers/patrick-van-oirschot#overlay-context=content/patrick-van-oirschot