

MULTIDISCIPLINARY DOCTOR-PHARMACIST COLLABORATION IN THE MANAGEMENT OF REFUNDS POLICIES OF OPHTHALMIC DRUGS AT SANT'ANDREA HOSPITAL , VERCELLI

C. MALPANGOTTO, M Giolito, C Marella, A Martino, D Pezzella, C Rasca, M Massa – Sant'Andrea Vercelli - Hospital Pharmacy



WHEN	Study, launched on November 2018 and still ongoing
WHO	All patients undergoing treatment with ranibizumab were involved
WHERE	Ophthalmology-Department and Hospital Pharmacy
WHAT	Retrospective and prospective study about ophthalmic treatments Weekly meetings, during which the pharmacist presents data relating to the therapies and discuss about problems encountered
WHY	Because of difficulty of health personnel in managing the entire drug process to verify any non-refunds or incorrect prescriptions and to guarantee a better allocation of available resources

We use an Exell file to identify main problems:

- ✓ 400 prescriptions paper-based and without AIFA registration (as it should be),
- ✓ use of paper-based AIFA requests (failure to register the new therapy in patients already sign-in for other diseases or drugs),
- ✓ failure to transfer 4 patients from other centers
- ✓ patients incorrect data

Out of 179 patients treated, 175 dispensations were identified and registered *ex novo*, involving in:

- 43 requests for reimbursement** (obtained from paper-based request),
- registration of 4 patients**
- inclusion of 6 previously unsolicited treatments**
- correction in 6 medical records**

All folders have been registered on AIFA-platform with consequent request of 43 refunds as Payment by Result equal to **26.337.586€** (15.312.55€ derive from 25 dispensing requests emerged thanks to the retrospective control carried out in November 2019).

In Official Gazette n.45 of 23-02-2017, capping agreement introduces, for each eye, the refund of drug's cost following the seventh treatment in naïve patients. The team agreed to continue monitoring prescriptions and this resulted in a saving of about **40.500€** from the request for 90 refunds as a bonus.

On 8th October 2019, AIFA introduced simplified multi-drug monitoring register so the pharmacist does not have to dispense drugs and there are no refunds. Collaboration clinicians-pharmacist is still ongoing and is monitoring the correct transfer of patients from the old to the new register.

It can be deduced that a figure dedicated to the management of drugs can guarantee clinical and economic drug administration, ensuring greater appropriateness and better allocation of resources.

