

2019 Medicines Shortages

Survey results

3 168 total responses

Patients:

385 responses from 22 countries

47% of patients reported that they had experienced medicines shortages to their own person or by a family member

What solution was offered ?

40% Substitution of the medicine

35% Other

13% Advised to miss one dose

“Taking my own treatment with me to the hospital” –
Patient, France

“Purchase on own account” –
Patient, Romania

“Non-administration of drug treatment and monitoring at three months” –
Patient, France

71% of patients stated that they do not feel that their problem was correctly handled

“I should have been given a reason why there was a shortage and that reason should have come from a pharmacist and no one else” –
Patient, United Kingdom

“The medicine suggested as a substitute was less effective than the initial treatment” –
Patient, Greece

65% of patients believed that the shortage had an impact on the care provided in the hospital

