2019 Medicines Shortages Survey results
3 168 total responses

Patients: 385 responses from 22 countries

47% of patients reported that they had experienced medicines shortages to their own person or by a family member.

What solution was offered?

- 40% Substitution of the medicine
- 35% Other
- 13% Advised to miss one dose

“Taking my own treatment with me to the hospital” — Patient, France

“Purchase on own account” — Patient, Romania

“Non-administration of drug treatment and monitoring at three months” — Patient, France

71% of patients stated that they do not feel that their problem was correctly handled.

“I should have been given a reason why there was a shortage and that reason should have come from a pharmacist and no one else” — Patient, United Kingdom

“The medicine suggested as a substitute was less effective than the initial treatment” — Patient, Greece

65% of patients believed that the shortage had an impact on the care provided in the hospital.