INTRODUCTION

Vaccination was a priority public health response to the emergence of SARS Cov-2 and its variants. At Necker – Enfants Malades university hospital, a multidisciplinary team was mobilized for the creation of two vaccination centers (VC):
❖ For health professionals
❖ For patients at risk of severe form (haematology, dialysis, nephrology, maternity)

OBJECTIVE

Our study’s objectives were to collect patients’ and nurses’ satisfaction in these centers and to identify adverse events (AEs) related to the preparation of doses.

RESULTS

51 patient & 4 nurse questionnaires were collected

Nurse ratings

Inter-professionalism
Handling of vials and syringes
Organization of the center

0% 20% 40% 60% 80% 100%

Patient ratings

Service and quality of care
Care
Organization of vaccination

0% 20% 40% 60% 80% 100%

AEs related by nurses. Broken vial during transport, leakage during dilution, mishandling by some vaccinators, and defective vial.

DISCUSSION

❖ Despite: the questionnaire not being completed by all patients due to language barrier and the difficulties in finding the VC, there was a positive feedback from the respondents.
❖ A positive nurse satisfaction regarding the designation of a referring pharmacist, demonstrates an efficient nurse-pharmacist relationship.
❖ The AEs reported allowed updates of good manipulation pamphlets created by the referring pharmacist.
❖ Computer service’s poor appreciation is explained by network difficulties affecting data collection and certificate editions.

CONCLUSION

❖ The creation of these VCs allowed vaccination of more than 3000 patients and 2000 health professionals.
❖ Patients and nurses were generally satisfied with the VC’s organization.
❖ The data collected allowed the improvement of VCs for the booster shot campaigns.
❖ During a health crisis, inter-professionalism is more than ever essential for efficiency.