

MERGING THE MEDICATION RECONCILIATION AND THE HOSPITALIZATION REPORT TO FORM THE LIAISON LETTER IN A DEPARTMENT OF OTOLARYNGOLOGY

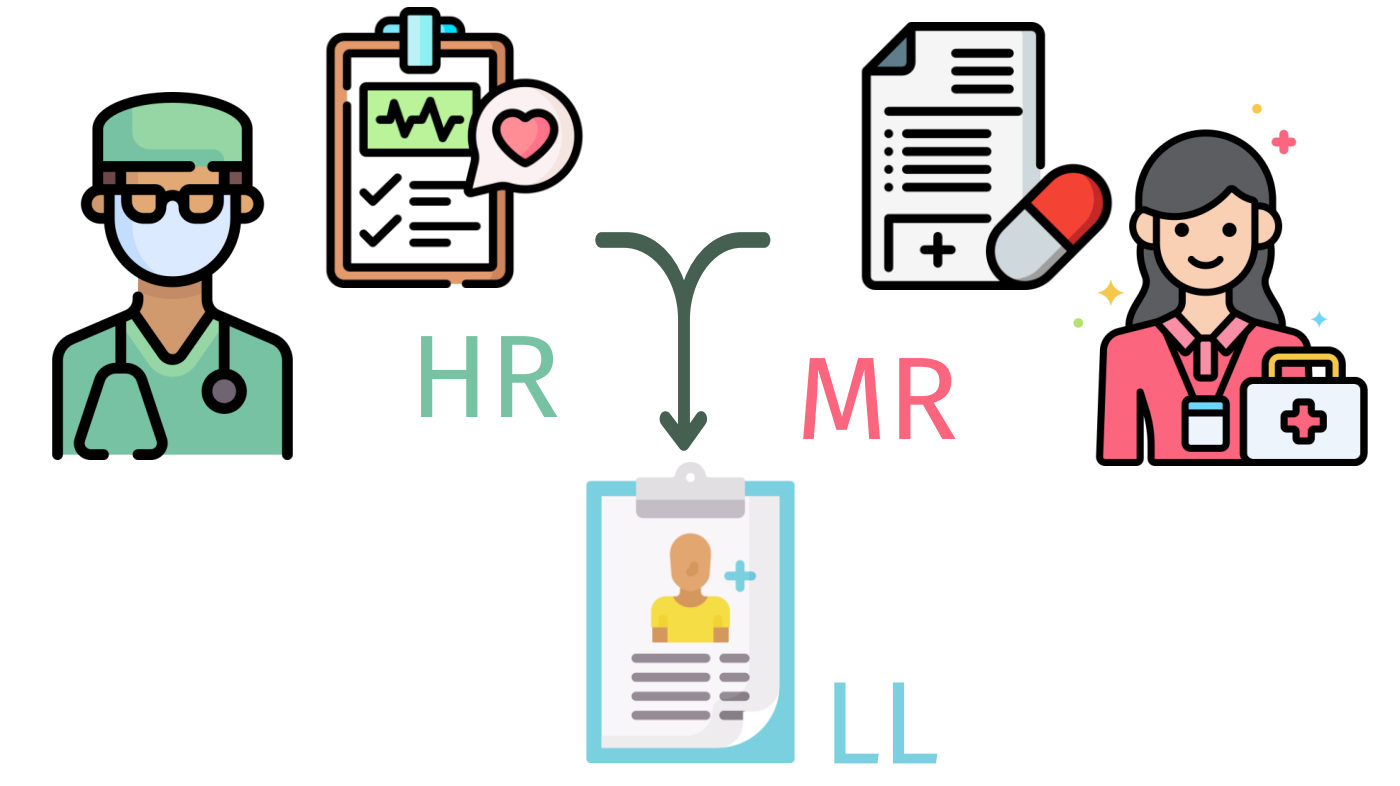
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1 BACKGROUND AND IMPORTANCE

- Since January 1, 2017, the **liaison letter (LL)** has been mandatory (Decree No. 2016-995, 2016). Our hospital implemented it in May 2020 for digestive surgery and in December 2020 for orthopaedic surgery.
- The objective is **to optimize patient care** by allowing better coordination between health professionals. We **have merged the hospital report (HR) and the medication report (MR)** to form a single common document **LL in the department of otolaryngology**.



2 OBJECTIVES

- Assess** changes in practice
- Evaluate** satisfaction among hospital staff

3 MATERIAL AND METHODS

- A prospective observational study was conducted from **March 1 to April 1, 2021**. The information is collected in a table with two parts: **patient identity and documents created**.
- A survey including **8 questions** was distributed to collect the knowledge, the use, and the satisfaction of the Hospital staff (HS) : **nurses, surgeons, anaesthetists and polyvalent doctors**.

4 RESULTS

PROSPECTIVE OBSERVATIONAL STUDY : conducted from March 1 to April 1, 2021.

42 patients

50% Males, 50% Females

The median age was 61.5 years [17;89]

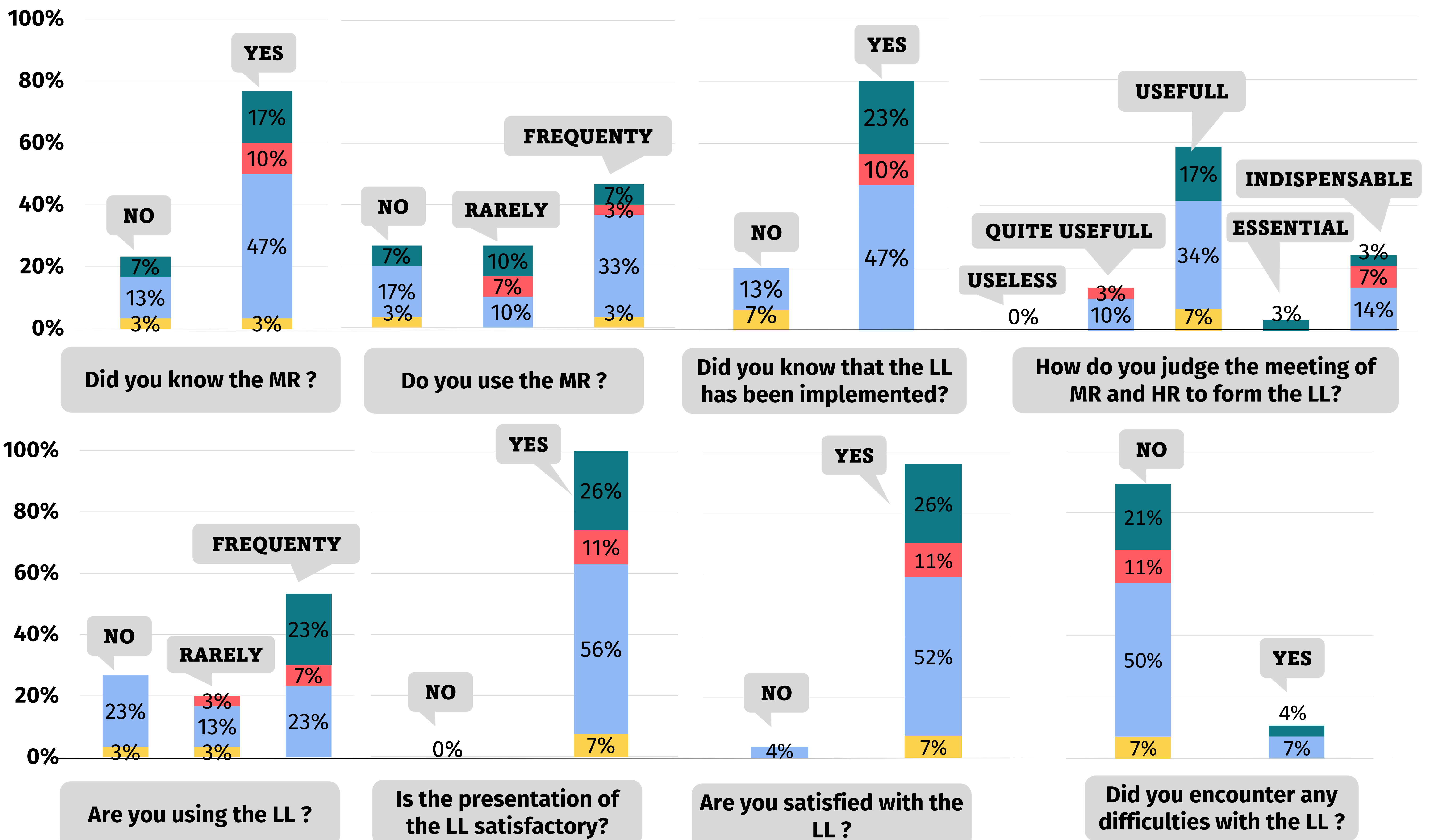
10% of scheduled surgery
90% of urgent surgery

The average length of stay was 4.77 days [1;16].

The main reasons for hospitalization are: parotidectomy, laryngectomy and thyroidectomy

1 MR , 18 HR and 33 LL

RESPONSE FROM HOSPITAL STAFF : 18 Nurses 7 Surgeons 2 Anaesthetists 3 polyvalent doctors



5 CONCLUSION AND RELEVANCE

- HS are mostly satisfied by this new communication tool.
- However, this study shows the difficulty in changing practices since duplication of documents was observed.
- A remote assessment would allow reaching a conclusion about the robustness of the use of the LL.