MERGING THE MEDICATION RECONCILIATION AND THE HOSPITALISATION REPORT TO FORM THE LIAISON LETTER IN A DEPARTMENT OF OTOLARYNGOLOGY

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BACKGROUND AND IMPORTANCE

- Since January 1, 2017, the liaison letter (LL) has been mandatory (Decree No. 2016-995, 2016). Our hospital implemented it in May 2020 for digestive surgery and in December 2020 for orthopaedic surgery.
- The objective is to optimize patient care by allowing better coordination between health professionals. We have merged the hospital report (HR) and the medication report (MR) to form a single common document LL in the department of otolaryngology.

OBJECTIVES

- Assess changes in practice
- Evaluate satisfaction among hospital staff

MATERIAL AND METHODS

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RESPONSE FROM HOSPITAL STAFF:

- 18 Nurses
- 7 Surgeons
- 2 Anaesthetists
- 3 polyvalent doctors

RESULTS

- 42 patients
- 50% Males, 50% Females
- The median age was 61.5 years [17;89]
- 10% of scheduled surgery
- 90% of urgent surgery
- The average length of stay was 4.77 days [1;16]

- The main reasons for hospitalization are: parotidectomy, laryngectomy and thyroidectomy
- 1 MR, 18 HR and 33 LL

CONCLUSION AND RELEVANCE

- HS are mostly satisfied by this new communication tool.
- However, this study shows the difficulty in changing practices since duplication of documents was observed.
- A remote assessment would allow reaching a conclusion about the robustness of the use of the LL.