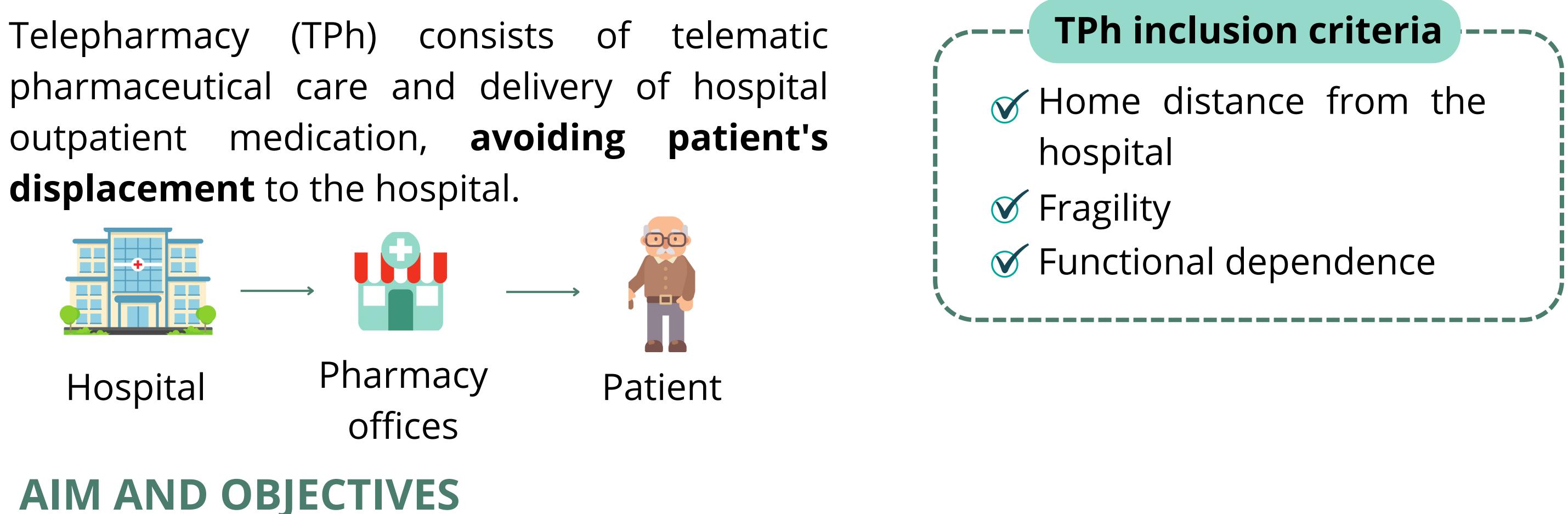
OUTPATIENT SATISFACTION IN THE TELEPHARMACY PROGRAMME OF A TERTIARY HOSPITAL PHARMACY SERVICE

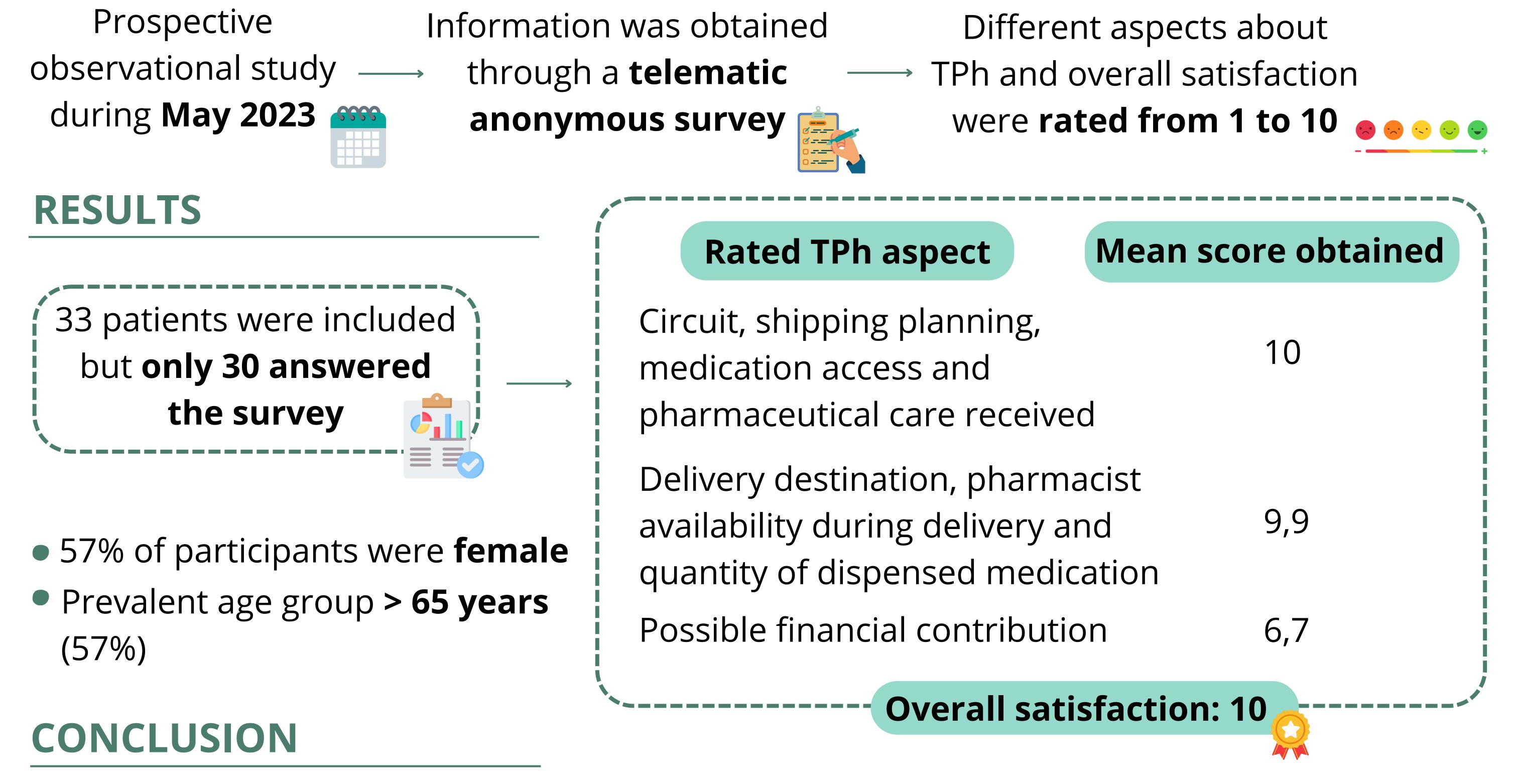
A. COUSO CRUZ, A. DORDÀ BENITO, C. DIEZ VALLEJO, L. VIÑAS SAGUE, E. MARTÍNEZ DIAZ<u>, C. SUBIRANA</u> <u>BATLLE¹, X. LARREA URTARAN¹, A. PEREZ PLASENCIA¹, M. OLIVERAS PÉREZ¹</u> ¹HOSPITAL UNIVERSITARI DR. JOSEP TRUETA, PHARMACY DEPARTMENT, GIRONA, SPAIN.

BACKGROUND



> To evaluate the opinion of patients included in TPh program and the telematic pharmaceutical care received through a satisfaction survey.

MATERIALS AND METHODS



> The TPh service and telematic pharmaceutical care received are **highly satisfactory** from the survey respondents' point of view. Even so, trying to adapt the delivery destination and quantity of dispensed medication could be some areas to improve the service.



