EVALUATION OF INCLUSION CRITERIA OF OUTPATIENTS INCLUDED AT HOSPITAL MEDICATION DISPENSING PROGRAMME THROUGH COMMUNITY PHARMACIES

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Background and importance
During the context of the COVID-19 pandemic, some hospitals developed an outpatient hospital medication dispensing programme through delivery to community pharmacies. Outpatients had to meet all the criteria established by Health Authorities: adherence to treatment, live more than 30 km from the hospital and present some vulnerability condition. This programme has been maintained over time due to the excellent acceptance by patients.

Aim and objectives
To evaluate the compliance of our hospital with the inclusion criteria and analyze possible deviations.

Materials and methods
Cross-sectional observational study in which all active outpatients in the programme between July and September 2022 were included.

Results

95

98,9% were adherent
85,3% lived >30 km
86,6% had a vulnerability condition

78,9% met all criteria
21,1% did not meet some criteria

Conclusion and relevance
The medication dispensing programme through community pharmacies offers an option for vulnerable patients and/or those with difficulty going to the hospital. Although a high percentage of patients met the established criteria, deviations were detected. That make us consider the need to modify these criteria in order to access in the program according to current needs of outpatients.