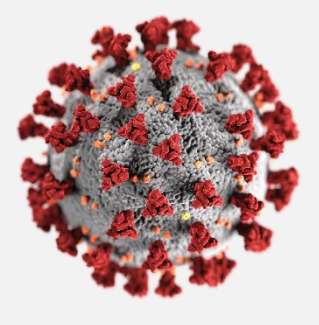




Feedback from a French region on the use of e - Therapeutic Patient Education during the health crisis: high-speed interviews!

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Introduction



Coronaro Virus Disease-19 (COVID-19) pandemic impact:

Not regular follow-ups for patients with chronic diseases

Strongly impacted organization of cares

New digital health care such as e-Therapeutic Patient Education (e-TPE), allowed to maintain the continuity of these patients care.

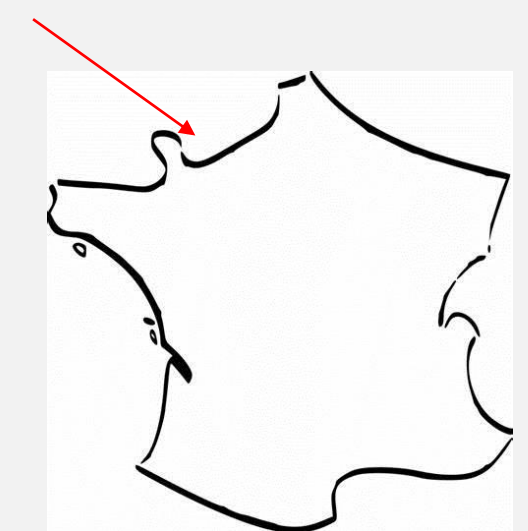


Objective

- Assess how TPE programs have adapted during the lockdown due to COVID 19 pandemic
- Evaluate the establishment of e-TPE

Method

A online survey was conducted in a French region : Normandy

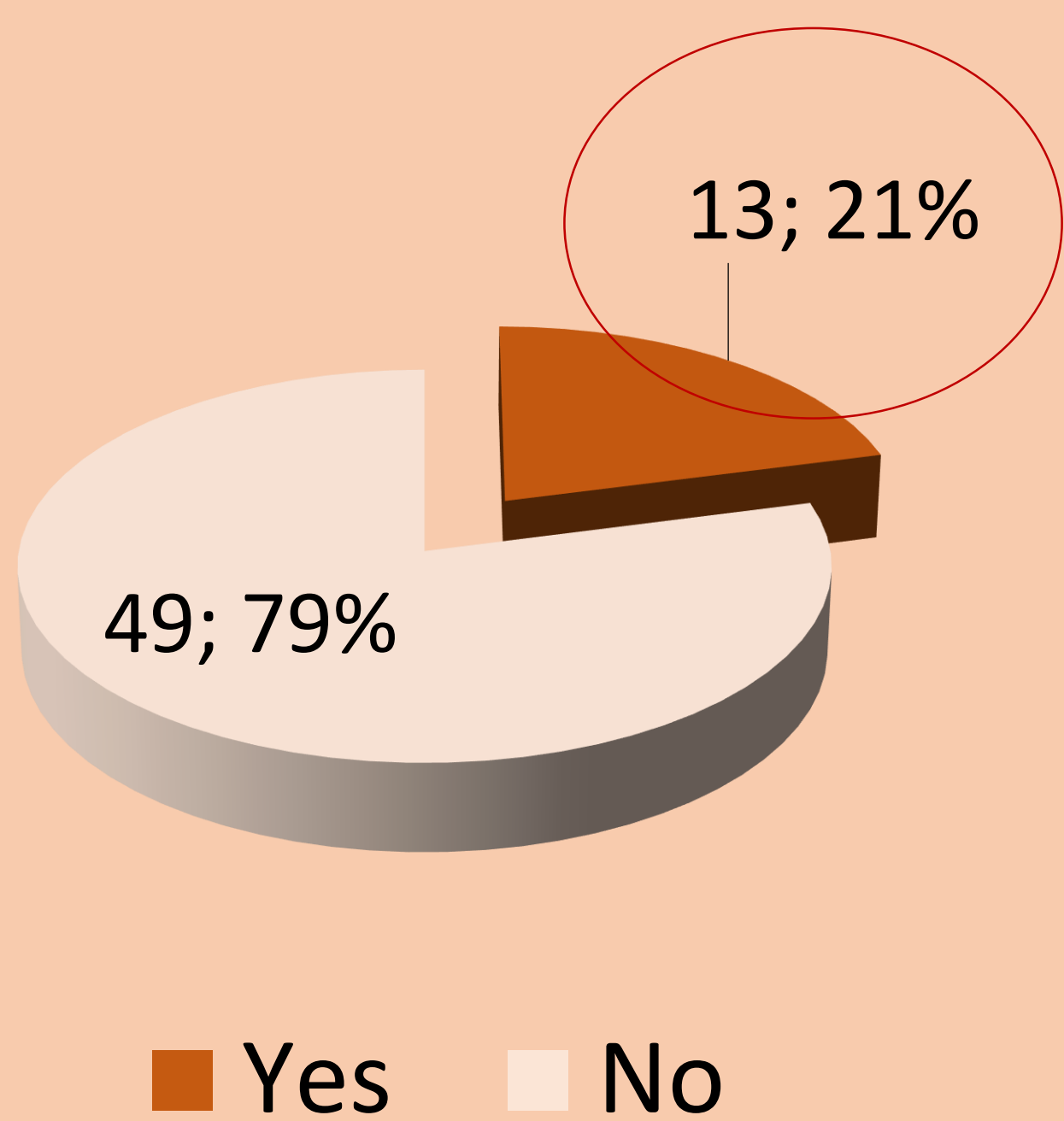


- ✓ Information of TPE programs
- ✓ Adaptation of the sessions
- ✓ The implementation of the e-TPE

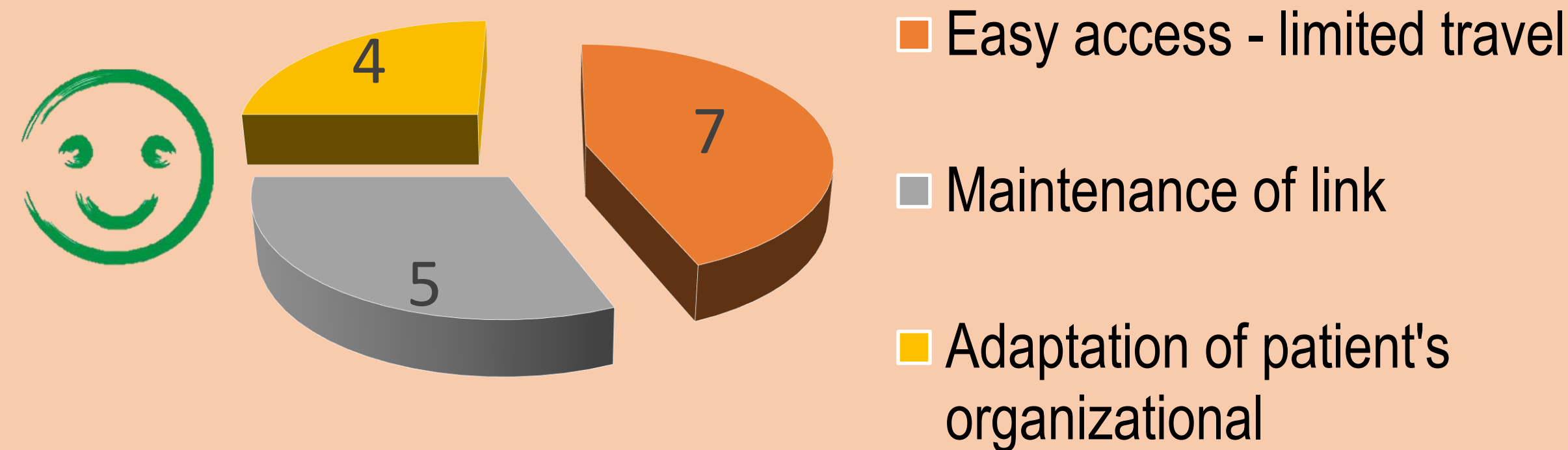
Results

A total of 62 questionnaires were collected corresponding to 80 TPE programs

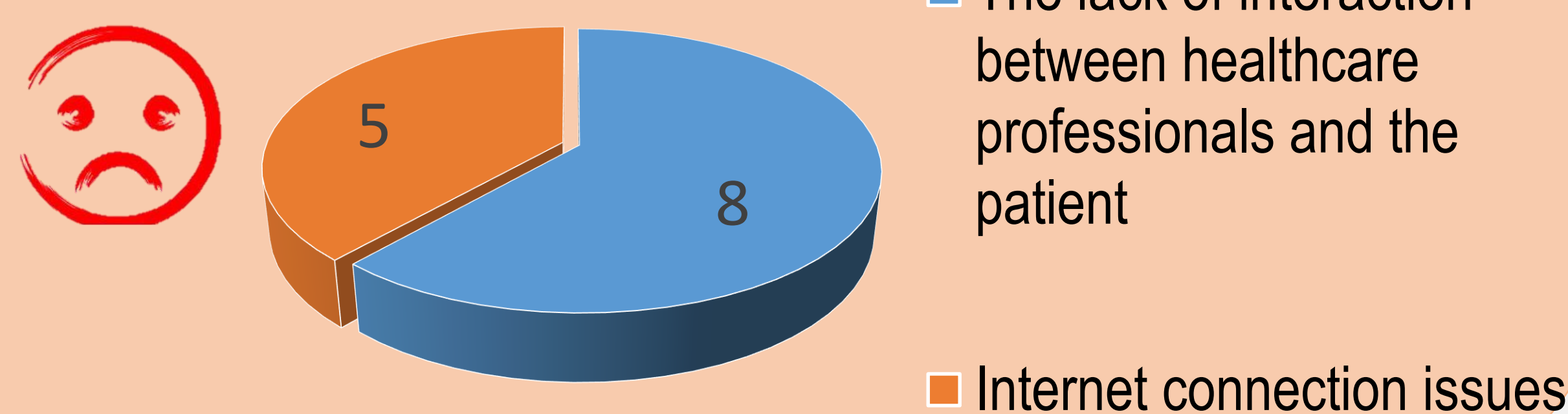
ETP programs during 1st lockdown



Advantages stated by healthcare professionals



Drawbacks stated by healthcare professionals



Adaptation of TPE programs

e-TPE sessions



Tools ?

Video-conferences Internet platforms

"app'e-sante®" / "Mydiabby®"

Conclusion

Development of e-TPE :

- ❑ Allow the decompartmentalization of the ambulatory patients care
- ❑ Satisfy the patients and healthcare professionals
- ❑ Provide a digital tool at the service of the Clinical Pharmacist to achieve his mission of health promotion