A DIGITAL ASSISTANT TO SUPPORT PATIENTS IN PREPARING MEDICATION RECONCILIATION: PATIENT EXPERIENCES

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Relevance
• Medication reconciliation is standard care
• Online medication reconciliation preparation → improving medication reconciliation

Aim of the study
Ascertains the experiences of patients with a digital assistant for pre-visit online medication reconciliation

Method
• Prototype digital assistant
• Semi-structured individual interviews
• Neurology and rheumatology patients Elisabeth TweeSteden Hospital, May 2022
• Inductive thematic analysis

Results

Figure 1: overview of the identified themes, categorized into pros and cons

But I can imagine that it is difficult for elderly. (Female, 24 years)

That you can do it at a moment that suits you. (Female, 66 years)

Conclusions
• Overall experiences were positive
• Patients are open to using a digital assistant in clinical practice
• Some points of improvement