



# ACTIVITY DESCRIPTION FORM (ADF)

Accreditation Council for Pharmacy Education

135 S. LaSalle Street, Suite 4100 Chicago, IL 60603-4810

Phone (312) 664-3575 Fax (312) 664-7008 <http://www.acpe-accredit.org>

**UNIVERSAL ACTIVITY NUMBER (UAN):** 0475-0000-16-029-L04-P

**Provider Name:** European Association of Hospital Pharmacists (EAHP)

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**Cosponsor(s):** 0000 No Joint Providership (L)

**Activity Type:** Application

**Activity Title:** Working together differently – a new approach to quality management

**Learning Objectives:**

(Pharmacists)

At the completion of this activity, the participant will be able to:

- be familiar with the concept of a quality management system in the context of Hospital Pharmacy
- to define the Lean principles
- to describe the advantages of Lean culture
- be familiar with aspects of quality management systems in practice, in particular gaining insight into your current processes, a prerequisite before introducing change and attempting improvement
- to summarise the current evidence base for effects of medication reconciliation
- to describe the importance of patient interviews in the medication reconciliation process
- to identify MUST-asks of patient interviews
- to solve a problem
- to facilitate or run a problem solving meeting
- differentiate the approaches
- employ the right one accordingly
- be familiar with the concept of a quality management systems and the relevance to their own Hospital Pharmacy setting

**Activity Length:** 12 **Contact Hours Or** 1.2 **CEUs.**

**Target Audience:** Pharmacists

**Home Study Format(s):**

**Keyword(s):**

- Audits
- Communication
- Documentation
- Healthcare Reform
- Inter-professional Collaborative Practice
- Leadership
- Management
- Quality Assurance
- Quality Improvement

**Initial Release Date:** 09/30/2016

**Planned Expiration Date:** 10/02/2016

**Originally Submitted By:** Jennie De Greef

**Submission Date:** 07/20/2016

**Last Modified By:** Jennie De Greef

**Modification Date:** 07/26/2016



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<b>Date</b>	<b>Location</b>	<b>Date Entered</b>	<b>Format</b>	<b>Cosponsor</b>	<b>Listed in P.L.A.N. ®</b>	<b>Cancel</b>
09/30/2016	Bucharest, Romania,	07/20/2016	Seminar	No Joint Providership		
10/01/2016	Bucharest, Romania,	07/20/2016	Seminar	No Joint Providership		