

## Payment Terms

1. Cheques will NOT be accepted.
2. Only payments made in Euro will be accepted.
3. As confirmation of registration a proforma invoice will be issued after receipt of the Registration form.

## Cancellation Policy

Cancellation of individual registration or hotel reservation received before 1 January 2011 will be refunded (less €100 per registration, bank and administration charges). For groups a maximum of 15% of the Registrations may be cancelled before 1 January 2011 (less €100 per registration, bank and administration charges). No refunds can be made after this date but substitution is always accepted. All cancellations or changes must be in writing to EAHP, email: [registration@eahp.eu](mailto:registration@eahp.eu)  
NB : PLEASE DO NOT SEND INDIVIDUAL REGISTRATIONS FORMS FOR GROUPS OF DELEGATES

## Hotel Accommodation

Mondial Congress & Events  
Operngasse 20b  
1040 Vienna, Austria  
Tel : +43 1 58804-0, f -185  
Email : [eahp2011@mondial-congress.com](mailto:eahp2011@mondial-congress.com)

Note that all hotel accommodations will be made through the EAHP web site via a link to the housing bureau.

All payments, changes and cancellations for hotel accommodations will be handled directly by Mondial Congress & Events.

## CONGRESS & EXHIBITION ORGANISERS

### EAHP Congress Secretariat EAHP Headquarters

Rue Abbé Cuypers, 3  
B - 1040 Brussels, Belgium  
Tel: +32 2/741.68.29  
Fax: +32 2/734.79.10  
Email Registration: [registration@eahp.eu](mailto:registration@eahp.eu)  
Email Secretariat: [congress@eahp.eu](mailto:congress@eahp.eu)  
Email Exhibition: [exhibition@eahp.eu](mailto:exhibition@eahp.eu)

Web site: [www.eahp.eu](http://www.eahp.eu)

### Official Congress Media EJHP Editorial Office

Pharma Publishing & Media Europe  
Postbus 10001  
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# 16<sup>th</sup> Congress of



30 March – 1 April 2011, Vienna - Austria

## “Hospital pharmacists in a changing world – opportunities and challenges”



The European Association of Hospital Pharmacists (EAHP) is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education



### Information: Congress Secretariat (Brussels)

Tel: +32 (0)2/741.68.29  
Fax: +32 (0)2/734.79.10

Email: [congress@eahp.eu](mailto:congress@eahp.eu)

Web: [www.eahp.eu](http://www.eahp.eu)

The European Association of Hospital Pharmacists represents more than 21,000 hospital pharmacists in 31 European countries and is the only European federation of hospital pharmacists in Europe.

### EAHP thanks its partners for their support

Platinum Partner



Gold Partners



1st announcement

## THE 2011 EAHP CONGRESS

Dear Colleagues,

It is my great pleasure to invite you to the 16th Annual Congress of the European Association of Hospital Pharmacists to take place in Vienna, Austria from 30 March – 1 April 2011.

"I never think of the future - it comes soon enough", Einstein said. Even so, our world is changing daily in an exciting speed we have never experienced before. Thus, we are forced to face this challenge and ask questions.

With the main theme of the Vienna congress, "Hospital Pharmacists in a changing world - opportunities and challenges", EAHP will offer you the forum to ask those questions and possibly get the answers you need.

EAHP's annual congress is the largest congress for hospital pharmacy in Europe and is attended by colleagues from all over the world. This provides you with a unique opportunity to meet, network and share expertise and best practice with colleagues while keeping abreast of the latest developments in hospital pharmacy.

Vienna is the city of Mozart and Wiener Valse, the city of Prater and of the blue Danube, the city of Sacher Torte and dozens of cafe houses. This historic city combines the elegance and splendour of the 18th century with astonishing modern architecture and design. A special place which holds tradition dear, as well as, looking to the future is certain to excite you.

Please take note of the date now and do join us in Vienna in March 2011!

**Dr. Roberto Frontini, President of EAHP**

## FOREWORD BY THE CHAIRMAN OF THE SCIENTIFIC COMMITTEE

Dear Friends in European Hospital Pharmacy,

"Hospital Pharmacists in a changing world - opportunities and challenges" will be the frame for the presentations at the Vienna 2011 EAHP Congress.

Most hospital pharmacists across Europe feel the need for development of skills and services for the future of their profession. The challenges are mostly coming from economy but also expectations and needs for new hospital pharmacy services are the opportunities and driving forces in the process of change.

The 16th EAHP Congress offers you inspiration for the process of developing your every day job and your influence of the future of your profession.

Keynote presentations such as "Do we live in an era of change or in a changing era" will open your eyes for the general trend and prepare you for having a look on "Changing the professional image of the hospital pharmacist". As a tool a proposal for "Change management in hospital pharmacy" will be presented.

Seminars which are open for interactions with the speakers will be dealing with the need for specialisation for the hospital pharmacist as seen in some European countries but missing in most others. Distribution of drugs is still a major object for the hospital pharmacist: is this going to continue and, if yes, how do we develop this area by adding new qualities to an old service. At the same time, the strategy for hospital pharmacy production/preparation of drugs, are under evaluation in the light of the need for ready to use and safe to handle drugs in the hospital. All subjects for presentations are in the form of seminars with presentations by 2 speakers and time for questions.

Along with keynotes and seminars there will also be workshops within the theme of the congress among these providing inspiration within clinical pharmacy and medical devices.

Join the 16th EAHP Congress in Vienna, a town once being one of the focus points of the 19th century "Fin de Siècle" decadence and on the same time a hope for a new beginning, "Modernism". Come and feel it too.

**Vagn Handlos, Chairman of the Scientific Committee**

## 16th Congress of the EAHP – 30 March to 1 April 2011 – Vienna, Austria

Venue: Austria Centre Vienna

### Preliminary Scientific Programme

Theme: Hospital pharmacists in a changing world – opportunities and challenges

Keynote 1: Change management in hospital pharmacy

Keynote 2: Changing the professional image of the hospital pharmacist

Keynote 3: Do we live in an era of change or in a changing era?

### Seminars:

1. Change management in clinical pharmacy
2. A need for hospital pharmacist specialisation?
3. Developing and maintaining specialisation - continuing professional development
4. Drug distribution – an update
5. How to grow clinical pharmacy and keep adding value
6. Seamless care – medication reconciliation and continuity of patient care
7. Hospital based production versus industry
8. Building research and development in hospital pharmacy
9. Collecting and disseminating accurate information
10. Influence on prescribing
11. Toxicological aspects in hospital pharmacy practise
12. National delegates seminar

### ORGANISING COMMITTEE

#### Chairman

Tony West (United Kingdom)

#### Members

Jacqueline Surugue (France)

Roberto Frontini (Germany)

Vagn Handlos (Denmark)

### SCIENTIFIC COMMITTEE

#### Chairman

Vagn Handlos (Denmark)

#### Members

Marcela Heislerova (Czech Republic)

Helena Jenzer (Switzerland)

Antonio Gouveia (Portugal)

Torsten Hoppe-Tichy (Germany)

Kees Neef (The Netherlands)

André Rieutord (France)

Jan A. Rutowski (Poland)

Alexandra Pointinger (Austria)

Gunar Stemer (Austria)

### CALL FOR ABSTRACTS

Original contributions from all fields of hospital pharmacy are welcomed for oral or poster presentation. For further information about the submission of abstracts, please visit our website [www.eahp.eu](http://www.eahp.eu).

Deadline for submission : 15 October 2010

### CONGRESS VENUE

Austria Center Vienna, IAKW – AG, Bruno-Kreisky-Platz 1, A-1220 Vienna, AUSTRIA

### REGISTRATION

The registration fees are set follows :

Registration Fee before 1 December 2010 € 600

Registration Fee after 1 December 2010 € 700

Registration Fee after 1 February 2011 € 800

Registration fee includes access to all sessions, the opening reception, the exhibition, lunches on Wednesday, Thursday, Friday and coffee/tea during official breaks.

Registration fee includes 20% VAT according to Austrian law.