Vienna, Austria, 30 March – 1 April 2011
Hospital pharmacists in a changing world – opportunities and challenges

POSTER AWARD
Encouragement prize for investigators. The best abstracts/posters – with regards to aspects like originality, scientific quality and practical applicability – will be awarded with 3 prizes amounting to 750 EURO, 500 EURO and 250 EURO. The poster prize nominees will be requested to give an oral presentation on 30th or 31st March. The winners will be announced at the closing ceremony on 1 April 2011. You must be present to win.

REGISTRATION
The registration fees are set as follows:
- Registration Fee Student: 90 €
- Registration Fee before 1 December 2010: 600 €
- Registration Fee as of 1 December 2010: 700 €

Payment Terms
1. Checks will NOT be accepted.
2. Only payments made in Euro will be accepted.
3. As confirmation of registration an invoice will be issued after receipt of the Registration form.

Cancellation Policy
Cancellation of individual registrations received before 1 January 2011 will be refunded (less 100 € per registration, bank and administration charges). For groups, a maximum of 35 % of the registrations may be cancelled before 1 January 2011 (less 100 € per registration, bank and administration charges). No refunds can be made after this date but substitutions are always accepted. All cancellations or changes must be in writing to EAHP, email: registration@eahp.eu. All registrations must be processed online via the EAHP web site at www.eahp.eu

Hotel Accommodation
The housing bureau for 2011 will be Mondial Congress & Events Operngasse 20b 1040 Vienna, Austria
Tel: +43 1 58804-0, f -185
Email: eahp2011@mondial-congress.com
Note that all hotel accommodations will be made through the EAHP web site via a link to the housing bureau.
All payments, changes and cancellations for hotel accommodations will be handled directly by Mondial Congress & Events.

30 March – 1 April 2011, Vienna - Austria
“Hospital pharmacists in a changing world – opportunities and challenges”

The European Association of Hospital Pharmacists (EAHP) is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

The European Association of Hospital Pharmacists represents more than 21,000 hospital pharmacists in 31 European countries and is the only European federation of hospital pharmacists in Europe.

Information:
Congress Secretariat (Brussels)
Tel: +32 (0)2/741.68.29
Fax: +32 (0)2/734.79.10
Email: congress@eahp.eu
Web: www.eahp.eu

Audio and Video presentations from the Nice Congress are now available via the EAHP web site www.eahp.eu. Download to listen, view and/or save your favourite presentations from the 15th Anniversary Congress of the European Association of Hospital Pharmacists, Nice, France from 24-26 March 2010. You may also order a CD by emailing va@eahp.eu

The scientific Committee welcomes the submission of original contributions from all fields of hospital pharmacy. All abstracts will be accepted for poster presentation only. The poster prize nominees will be requested to give an oral presentation on 30th or 31st March 2011 during the congress. The abstracts will be reviewed by colleagues from different European countries. Accepted abstracts will be published in the official Abstract Book and will also be available for viewing via the EAHP web site following the congress. Presenters are encouraged to have available handouts of their poster when presenting at the Congress, and/or to have an e-mail address to allow attendees to ask for “electronic handouts” after the Congress. For more information on submission and abstracts, please visit the following website, www.eahp.eu

Deadline for submissions: 15 October 2010.

CONGRESS & EXHIBITION ORGANISERS
EAHP Congress Secretariat
European Association of Hospital Pharmacists
Attn: Education Manager, email: education@eahp.eu
Tel: +32 (0)2/741.68.29
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Pharma Publishing & Media Europe
Postbus 10001
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Keynote 1: Change management in hospital pharmacy

Change management has a number of years been a big business for consulting and investment companies, reaching hundreds of millions of euros. The process is taught in business schools and universities and is now a standard tool in management and therefore also used for restructuring the public health care sector. Focus has for a long time been in the hospital pharmacies due to steady increase of the budget for new drugs and new service leading to different stages of change management in european hospital pharmacies. The keynote will present the general process of change management including strategies and tools for the process together with an example of how it could be used in a practical example.

Keynote 2: Changing the professional image of the hospital pharmacist

From 1968 when pharmacy was only about dispensing and ethics, pharmacists have for many years been the best ranked profession with 86% of adults believing in it. In 1990 pharmacists were the case of "incompleteness" in the clinic, and in 1998 they were described as "dual purpose profession" due to lack of common values and commitment in the profession. Today we have the image of ourselves as being committed to our profession and very present in the daily work, but it seems that a vision on the professional image in the hospital setting is missing. How do we come that the hospital pharmacist is a highly skilled individual, but hardly recognized in the clinic as a caregiver with its own responsibility for the therapeutic outcome of the patient?

Keynote 3: Do we live in an era of change or in a changing era?

The only certainty today is that of continuous change, entangling medical, clinical, social and economical aspects. Pharmacy is not an exception and can observe the deep transformations that comes with the changes of the health care system. New information and Communication Technologies (ICT) is one of the key drivers and will result in a new and innovative pharmaceutical practice. The main changes will be in the industrial society or we are entering into a new era: "global health". What will be the change in pharmacy? How will the traditional pharmacy experience be affected or changed? What is the service that we will provide in the future? What is the service that we are providing now?

Seminar 1: Change management in clinical pharmacy

The price and complexity of new drugs and therapies in hospital has for a long period led to an increasing focus on pharmacy services and thereby the development on hospital pharmacies. How are we developing these services and how do we get the resources necessary? This is the basic question in most countries today and the basis for the first presenter at this seminar. A model based on the access of pharmacies interested in, and having a basic training in clinical pharmacy from university together with a model for covering the financial part of the game will be presented by the first speaker. The change management process of building clinical pharmacy services is analysed in its separate steps by the second speaker. The first part is a description of the individual who already have initiated the process and kept it running. Then it will be identified who are the change agents facilitating the process and where to find them, and the process of finding and building the change agents for new services. The outcome of the presentation will enable the alcohol to support a change management process and clinical pharmacy implementation build from successful practice.

Seminar 2: A need for hospital pharmacists: professionalisation

Hospital pharmacists currently undertake a double role in the health care system. They are an essential part of the health care team, providing a range of direct patient care services and have been referred to as the "doctor in training" of the hospital. They are responsible for the safe and effective use of medicines, providing clinical and therapeutic advice to healthcare professionals and patients, and have been described as a "key player" in the hospital setting. However, pharmacists are hardly recognized as a professional group in the clinic.

Seminar 3: Developing and maintaining specialization: continuing professional development

Continuing Professional Development (CPD) is one of the professional requirements for hospital pharmacists. Pharmacy professionals are being called upon to have a clearer overview of their work as it becomes more complex and uncertain. They must adapt their skills and knowledge to keep pace with the rapid changes in their field.

Seminar 4: Drug distribution

Today, the patients in the hospital setting is managed in different manners throughout Europe. How are we developing these services and how do we get the resources necessary? This is the basic question in most countries today and the basis for the first presenter at this seminar. A model based on the access of pharmacies interested in, and having a basic training in clinical pharmacy from university together with a model for covering the financial part of the game will be presented by the first speaker. The change management process of building clinical pharmacy services is analysed in its separate steps by the second speaker. The first part is a description of the individual who already have initiated the process and kept it running. Then it will be identified who are the change agents facilitating the process and where to find them, and the process of finding and building the change agents for new services. The outcome of the presentation will enable the alcohol to support a change management process and clinical pharmacy implementation build from successful practice.

Seminar 6: Seamless care – medication reconciliation and continuity of patient care

Seamless care is growing more and more important, to some countries it even has become a performance indicator in their patient safety management system.

Seminar 7: Hospital based production versus industry

A recent pan-european survey of hospital pharmacy production (pharmapharm) has shown large variations in volume and quality of final products. As a patient treated with pharmacy preparations are crossing country borders, the consequences can be huge both for patients and pharmacy professionals. The main challenge is to create a common set of guidelines within Europe and between hospitals on how to prepare drugs safely. The future needs to be planned and designed to ensure quality and ensure patient safety.

Seminar 8: Building research and development in hospital pharmacy

The main task of the hospital pharmacist is concerned with safe medication of the patient. The field of medication, however, like other parts of the professions of the hospital pharmacist is changing. This is often due to active hospital pharmacists who are pushing the profession forward. How do you overcome the challenge of finding and studying new ways of doing things? This seminar will explore the challenges and opportunities of building research and development in hospital pharmacies.

Seminar 10: Influence on prescribing

Health policies are constantly evolving all over Europe to provide optimal healthcare to patients. Recently, a new category of prescriber, the Pharmaceutical Independent Prescriber, was introduced. Independent prescribing is prescribing by a practitioner e.g. doctor, dentist, midwife, nurse, pharmacist or optometrist responsible and accountable for prescribing medicines for patients. The seminar will give guidelines how to start a prescribing service on hospital pharmacies. The presentation will be given and described by Pharmaceutical Independent Prescriber.

Seminar 11: Toxicological aspects in hospital pharmacy practice

The seminar 11 focuses on the use of drugs and other substances either by intended or unintended intake in a frequent variant in healthcare worldwide. How are we dealing with the susceptibility of patients with organ dysfunctions or a sudden overdose due to drug-drug interactions in situations where the hospital pharmacist can be of crucial importance. The ability to recognize toxicoses (i.e., clinical signatures resembling substance classes) is a challenge not only to physician and toxicologists but to the hospital pharmacist as well. They are able to choose the adequate treatment and to prevent unnecessary therapies, thereby the role of analytical detection in cases of acute poisoning is crucial for the correct and most efficient management of the poisoned patient, particularly when analytical techniques are not available in hospitals. The hospital pharmacist using the knowledge that he has gained over a period of time is often the first person on the ward when an emergency occurs. This seminar will explore the challenges for hospital pharmacists when it comes to the interpretation of analytical results in the view of the clove signs and symptoms. In this field, the hospital pharmacist can be a highly skilled professional partner of the physician in the treatment of intoxications.
Keynote 1: Change management in hospital pharmacy

Change management has been a topic for many years been a big business for consulting and investment companies. Research has shown that the process is fraught with challenges for the healthcare sector. New trends in management and technology are now driving change in hospital pharmacy. The keynote will present the general processes of change management including managing change in hospital pharmacy. Conference themes and tools for change management will be introduced and the strategies and tools for managing change will be presented. The talk will be based on the experience of the author and his team in change management and will highlight the need for hospital pharmacies to be proactive in changing and adapting to new trends.

Keynote 2: The professional image of the hospital pharmacist

Difficulties are found in today’s hospital pharmacy. Some areas of specialization of the hospital pharmacist include: Drug information, Clinical specialisations such as paediatrics, physical therapy, oncology, cardiovascular and infectious diseases. In Europe, the pharmacy profession is facing a crisis. The pharmacist is facing a challenge on how to improve patient safety and to create a professional image.

Keynote 3: Do we live in an era of change or in a changing era?

The only certainty today is that continuous change, evident in many aspects of our lives, and the opportunities and challenges it brings, will continue. Change has always been part of our society. We can observe the rapid transformation of our lives, but we can also observe the slower transformation of society. Change is a process that is always ongoing, and it is this constant change that makes our world so dynamic.

Seminar 1: Change management in clinical pharmacy

The price and complexity of new drugs and therapies is a long period of time for planning on pharmacy services and thereby the development on pharmacy services in Europe. How are we developing these services and how do we get the resources necessary for this? The basis for this question is in many countries today the basis for the first presenter at the seminar. A model based on the access of pharmacists interested in, and having a basic training in clinical pharmacy from university together with a model for covering the basic part of the game will be presented by the first speaker. The change management process of hospital pharmacy is analyzed in its separate steps by the second speaker. The first part is a discussion of the individuals who already have initiated the process and kept it running. Then it will be identified who are the change agents facilitating the process, and where to find them. Finally, the second part will be the challenge for building new pharmacy services. The outcome of the presentation will enable the audience to support a change-management project in both hospital clinical pharmacy implementation back home.

Seminar 2: A need for hospital pharmacist specialisation

Hospital pharmacists currently undertake a diversity of tasks in the clinical care system. This requires a constant innovative change to the pharmacist’s role to ensure the safe and effective use of medications. Some areas of specialization of the hospital pharmacist include: Drug information, Clinical specialisations such as paediatrics, physical therapy, oncology, cardiovascular and infectious diseases. Hospital pharmacists need to be aware of the changes happening in the hospital pharmacy environment and develop new skills and knowledge to meet the challenges of the future.

Seminar 3: Developing and maintaining specialisation - continuing professional development

Continuing Professional Development (CPD) is one of the core processes in a hospital pharmacy system. The main objectives of continuing professional development are to ensure that pharmacists stay up-to-date with new information and technology. Continuous Professional Development includes training, seminars, conferences, workshops, and other learning opportunities. Pharmacists who complete CPD activities are often given credit or recognition for their efforts. In this seminar, you will learn about the importance of continuous professional development and how it can benefit you and your patients.

Seminar 4: Drug distribution

The aim of this seminar is to show the importance of developing a strategy for managing drug distribution in hospital pharmacy. The seminar will focus on the development of a drug distribution strategy and the challenges associated with implementing it. The seminar will also discuss the benefits of automating drug distribution processes, such as improved efficiency, reduced errors, and cost savings.

Seminar 5: How to grow clinical pharmacy and keep adding values

Studies of pharmaceutical sciences are presumed to meet the most current requirements of daily practice in an ordinary hospital job. Legislation and curricula to build this basic education is a process which will last several years as it depends on a political priority which changes scientific elements. Updating and updating these laws, rules and regulations requires again several years to be feasible and effective. It can therefore be a challenge for hospital pharmacists to keep adding values. The seminar will examine challenges of the hospital pharmacy in Europe. Hospital pharmacists are exposed to a challenging climate of change and creativity to make readily available additional educational material to the patient. This can be accomplished by local fast track project management. In this seminar, the examples of new clinical practice are presented as well as the way they were achieved; i.e. on overcoming therapeutic strategies and on Genotyping in hospital pharmacists.

Seminar 6: Seamless care – medication reconciliation and continuity of patient care

Seamless care is growing in importance and is more important, to some countries it even has been a performance indicator in their patient safety management system. At the moment of a hospital admission there is a difference in pharmaceutical care. This admission is often due to different healthcare practitioners and sometimes, between regions/locateness within Europe. At the beginning of 2019 showed that specialised hospital pharmacists are in many cases only present in countries where more than 70% of the total population of the EU. This seminar will show the results of the first hospital pharmacy mapping in Europe, discussing the opportunities and difficulties of specialized hospital pharmacists in different countries.

Seminar 7: Hospital based production versus industry

A recent pan European survey of hospital pharmacy production (PharmaSurvey) has shown high variations in volume and quality of local production. As patients treated with pharmacy preparations are crossing country borders, the consequence could be a change in their clinical outcome. The seminar will focus on trends towards continuing professional development raises the need for hospital pharmacists to be better trained than ever before in specific areas of importance in healthcare professions besides the duty to visit educational programmes and training with pharmacists in different areas of the laws. Measures are introduced, set incentives other than the academic ones, and the organisation of the health professions, and the legislation sets the framework for good practice in this area.

Seminar 8: Building research and development in hospital pharmacy

The main task of the hospital pharmacist is concerned with medication of the patient. The field of research, however, like other parts of the profession of the hospital pharmacist is changing. This is often due to high activity hospital pharmacists who are involved in research. Research in hospital pharmacy is on the move and can be a strong drive for research. The hospital pharmacy is an excellent area for research with a lot to learn. Analytic problems, comparative aspects, medication safety, and a strong drive for research. The hospital pharmacist, however, needs a lot of support in developing research projects, and cross-disciplinary projects are in the making. This seminar will give guidelines on how to start a research pharmacy service on an institutional level and increasing the product quality and quality control of these products. A great opportunity for those who are interested in research.

Seminar 9: Influence on prescribing

Health policies are constantly evolving in all countries to provide optimal healthcare for patients. Currently, this is the new category of prescription, the Pharmacologist Independent Prescriber, was introduced. Independent prescribing is prescribing by a practitioner e.g. doctor, dentist, many, community pharmacist or other qualified healthcare professionals. The benefits of allowing independent prescribing can be substantial, including reduced costs, improved quality of care, and increased patient satisfaction. The seminar will take a look at the background required to practice independent prescribing and give feedback on first experiences of pharmacist practitioners. What is the added value for the patient and the citizen? What are the challenges? What are the expectations of the pharmacy profession?

Seminar 10: Toxicological aspects in hospital pharmacy practice

Toxicological and adverse reactions are common in hospital practice, particularly when dealing with medications that can cause harm to patients. The seminar will discuss the importance of understanding the toxicological aspects of medications used in hospital practice and how to address them to prevent adverse reactions.

Seminar 11: Therapeutic drug monitoring

Therapeutic Drug Monitoring aims to individualise therapeutic regimens. Computer technology has facilitated this process significantly. Therapeutic drug monitoring is a key tool in identifying how drugs interact with the patient and how they affect the patient's health. The seminar will explore the current state of therapeutic drug monitoring in hospital settings and discuss the role of the pharmacist in this process.

WORKSHOPS:

Workshop 1: Therapeutic Drug Monitoring

Therapeutic Drug Monitoring is a way of tailoring medications to individual patients by using laboratory testing to determine the most appropriate dosage for each patient. This approach helps to prevent adverse drug reactions and optimize treatment outcomes. The seminar will cover the basics of therapeutic drug monitoring, including the methods used, the benefits and limitations of the approach, and the role of the pharmacist in this process.

Workshop 2: Case studies in antibiotic prescribing: challenges facing hospital pharmacists

Antibiotic resistance and the threat this brings with it have long been recognized. In recent years, there have been significant efforts to combat antibiotic resistance, including the introduction of new antibiotics. The seminar will focus on the challenges faced by hospital pharmacists in dealing with antibiotic resistance, including the identification and monitoring of resistant strains, and the development and implementation of strategies to control resistance.

Workshop 3: Case studies in anti-fungal prescribing: challenges facing hospital pharmacists

The seminar will focus on the challenges faced by hospital pharmacists in dealing with antifungal resistance, including the identification and monitoring of resistant strains, and the development and implementation of strategies to control resistance.

Workshop 4: Case studies in anti-viral prescribing: challenges facing hospital pharmacists

The seminar will focus on the challenges faced by hospital pharmacists in dealing with anti-viral resistance, including the identification and monitoring of resistant strains, and the development and implementation of strategies to control resistance.
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