AN ALGORITHM FOR THE PROCESS OF SELECTING PHARMACEUTICAL COMPANIES IN A PHARMACY DEPARTMENT

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WHAT WAS DONE?

In order to ensure that the process of selecting from several pharmaceutical companies fulfil the requirements of quality and lower cost, a decision-making process for these purchases was designed, through a structured method for the evaluation of new pharmaceutical products based on standardised evaluation criteria.

WHY WAS IT DONE?

When a new pharmaceutical product should be introduced in a hospital, a multitude of factors must be considered in order to choose a specific brand. A lack of uniformity in the criteria for the selection of new medicines has been detected. To avoid selection errors or arbitrary decisions, a selection structured algorithm was developed using quality tools according to management quality system ISO 9001-2015.

HOW WAS IT DONE?

A multidisciplinary group was created focused on making decisions about criteria. All stakeholders were represented (management pharmacist, quality experts, management assistant and pharmacy director). Also, a survey was given to different specialist pharmacist to complete the criteria. Second, criteria were categorised according their importance or potential impact in pharmacy practice or patient.

WHAT HAS BEEN ACHIEVED?

The algorithm took into account aspects related to:

a)Pharmaceutical company. The score was based on:

- 40%: not having a repeated history of stock-outs.
- 45%: the evaluation of the provider according to an internal.
- 15%: if the provider was already a known supplier.

b)Pharmaceutical product. The score was based on:

- 50%: cost of the medicine.
- 15%: unit dose presentation (if applicable).
- 10%: expiry conditions of the medicine.
- 5%: allergens.
- 5%: if it was presented in a pre-filled pen (if applicable).
- 5%: if it could be stored at room temperature.
- 5%: if the drug is supplied in diluted vials (in the case of parenteral medicines).
- 5%: if it had all the possible indications in the technical data sheet.

COMPANY Known supplier 15% History of stock-outs 40% PRODUCT Expiry conditions 10% Storage temperature 5% Diluted vial 5% Pre-filled pen 5% Cost 50% Unit dose presentation 15% Indications 5% Allergens 5%

WHAT NEXT?

This tool will be used for all changes of medicine brands and new drugs purchased in the hospital, enabling uniformity in the purchasing process for all new drugs.







