IMPLEMENTATION OF A SIMLPE CONTINUING TRAINING PROGRAM FOR RETRAINING OPERATORS IN A CLEAN ROOM PRODUCTION

Anette Sand Østergaard¹ • Maria Agerboe Sondrup²

¹Hospital Pharmacy Northern Region, Aalborg, Denmark, a.svendsen@rn.dk ²Hospital Pharmacy Northern Region, Aalborg, Denmark, m.sondrup@rn.dk

What was done?

A program for continuing training of operators was designed and implemented in a clean room production department by GMP-responsible operators and academics.

Why was it done?

Training of operators has previously been performed, however there was no consistent program for continuing training in the department to secure optimal training of operators. Equally the effectivity and durability of the training was not evaluated. The aim was to establish a thorough system for continuing training focusing on ongoing confirmation of proper training as well as adaptation and optimization throughout.

Figure 1: Description of the method of retraining



Observation

- Trainers observe operators in clean room
- Current technique is observed and if necessary corrected

Training material

- Developing educational material based on SOPs
- Short videos, power point presentations etc.

Individual training • Operators answer handed out multiple choice questionnaire (MCQ) by themselves

Group training

- The correct answers to the MCQ are presented by the trainers at a plenary session
- All answers are discussed

Observation

- Trainers observe operators in clean room
- Current technique is observed and if necessary corrected

Evaluation

- Trainers evaluate the training in terms of improvement from the first to the second observation
- Trainers write a report that is presented to the operators

What has been achived?

A systematic and relatively simple training program has been implemented. This streamlines the training of operators, thereby making it easier for the trainers to introduce new subjects and ensures that all new operators are trained the same as the experienced operators. The program also makes the training system recognizable for the operators, which gives a higher compliance.



ER13294