

FLASHPHARMA: A TRAINING TOOL TO ENSURE QUALITY MEDICATION MANAGEMENT

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WHAT WAS DONE?

The pharmacy department developed **FlashPharma**

To promote the proper use of high-risk medications (HRM) and risky medications (RM) by delivering pertinent information directly to care teams in immediate proximity to the patient.

WHY WAS IT DONE?

- ✓ To elevate awareness and sustain ongoing training among healthcare professionals : **Crucial criterion for High Authority of Health (HAS) certification.**
- ✓ To provide reliable information, particularly for night-shift nurses.
- ✓ Essential within a context of **reduced physician presence, pharmacists absence, and increasing dependance on temporary nursing staff** due to staffing shortages.



WHAT HAS BEEN ACHIEVED?

1 label for:

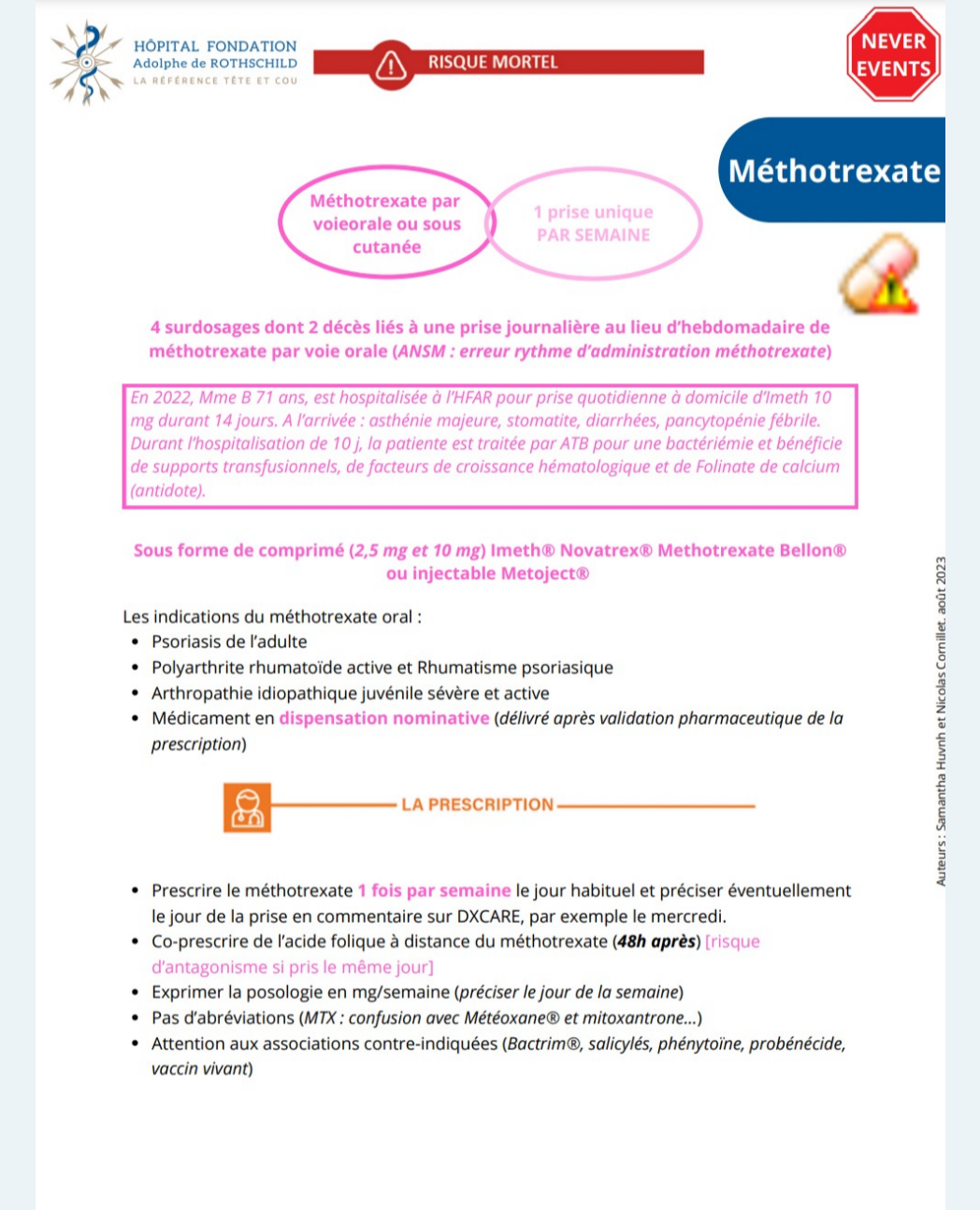
- ✓ **Medicine prescribed outside the treatment booklet**
- ✓ **6 therapeutic equivalence tables validated in collaboration with physicians**

2 QR Codes

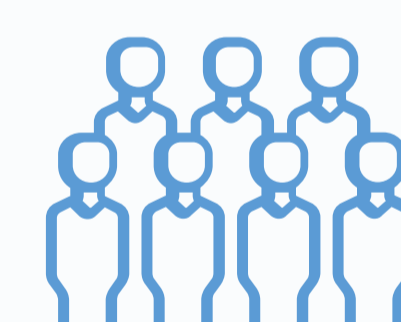
- Linking to 11 sheets on :
- ✓ **HRM and RM**
 - ✓ **Guidelines for safe medicine crushing and administration through enteral feeding tube**
 - ✓ **Information on medicine storage and management of temperature alerts**



On automated dispensing cabinets



On mobile medical carts



3 training sessions attended by nurses, healthcare managers, orderlies, physicians (n=18)

HOW WAS IT DONE?

Pharmacy and Quality Departments



Based on literature

Validated by medical experts and institutinal committee

Linked up with institutional protocols and the prescribing software

Points adressed by the visiting experts of the mock certifications

11 sheets about HRM and RM

Accessible by flashing **QR codes**

Basis for discussion with caregivers

Anonymous written questionnaires to gather feedback

Results of anonymous satisfaction questionnaires



WHAT NEXT?

- Subsequent sessions will be organized for day and night teams.
- Use of QR Codes will be quantified using analytical dashboards.
- Appropriate continuing education initiatives will be implemented in pediatrics, intensive care and operating room departments.