IMPLEMENTATION OF A NEW CENTRALISED FLOOR STOCK IN A SECURED AUTOMATED STORAGE CABINET

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WHAT WAS DONE?

► Implementation of a new drug and medical device floor stock in a psychiatric hospital
► Contained in a Secured Automated Storage Cabinet (SASC)
► Location: protected area inside the pharmacy, accessible during closure hours

WHY WAS IT DONE?

► Existing floor stocks limited to usual psychiatric drugs
► On-call resident pharmacists dispense additional treatments during pharmacy closing hours
► Extending floor stocks would facilitate continuity of care

SASC centralisation: ✓ Simple and secured access to medication

HOW WAS IT DONE?

1. INSTALLATION

✓ Prescriptions and patient information checking
✓ Utilisation support
✓ Badge identification
✓ Unit and patient name entry
✓ Traceability of removals
✓ Secured cold storage (refrigerator unlock through the SASC)

Floor stock composition:
✓ Established from frequent requests made during on-call time
✓ Available online and onsite

2. UTILISATION TRAINING

► Training sessions
✓ Demonstration of the SASC performed by pharmacist residents
✓ All night nurses assigned to one night training session
✓ All day nurses invited to weekly training sessions ("Pharmacy Open Days")
► Instruction manual
✓ Distributed after formation sessions
✓ Available online and on-site
► Video tutorial
✓ Available online and on-site

3. SATISFACTION SURVEY

✓ Assessment of nurses opinion on the training options offered
✓ Method: questionnaire distributed after training sessions and available online

WHAT HAS BEEN ACHIEVED?

► Satisfaction survey: 28 responses, 18.7% response rate

Main training method used by nurses

Demonstration
Instruction manual

Nurses estimate they would be able to use the SASC...

Without assistance
With assistance from manual or tutorial

WHAT NEXT?

► Further utilisation training or assistance will be provided by the video tutorial
► Removals and prescriptions will be checked by pharmacists to uncover picking errors
► Impact on resident pharmacists’ workload will be assessed within six months

SASC centralised floor stock is an interesting approach for hospital pharmacies with limited staff to improve continuity of care.